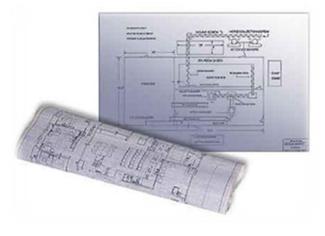
What we serve - Focusun Ice Machine

With strict adherence to the philosophy of being professional, excellent and swift, Focusun caters for its clients' needs in every respect, offering services that range from the techniques consulting



nsulting and training, program designing and manufact uring for products, equipmen t installing and



debugging, quality warranty, system maintenance and accessories supplying, etc.

Stage	Service	Explanation
Before sale	technical consulting	Refrigeration technology related ice making system.
	technical instruction	Design plan for ice machines based on technical process and ice function
	plan design	Provide the best solution considering investment, operating cost and service input, etc.
Sale	product design and manufacturing	Identify true demands of customers and customize ice machines.
	equipment installment	Instruct to install ice machine, refrigeration parts and system according to actual situation of customers
	equipment debugging	Initiate free system debugging to ensure the best operating condition of equipment.
	technical training	Give a free training on ice making principle, operating methods and common trouble shooting plan.
After sale	quality warranty	Provide free replacement and repairing of components during warranty period.
	system maintenance	Design the maintenance plan for customers according to system operating
	equipment repairing	Provide spare parts or system repairing service according to customers" requirements
	spare parts supply	Guarantee the spare parts supply to facilitate customers.

Focusun pursues prompt, high efficient, professional and fast service. If you have any question, please visit our website www.chinaicemachine.com;or mail to <u>service@focusun.com</u> to get in touch with our service staff.